# **Department of Veterans Affairs**

(ii) Is informed that the veteran has been advised in writing of his or her potential eligibility for Chapter 31 services by other VA elements.

#### (Authority: 38 U.S.C. 3102(2))

- (c) Termination of applicant status. Applicant status will be terminated when:
- (1) An appointment for an initial evaluation has been kept by the veteran; or
- (2) The veteran's service-connected disability is reduced to a noncompensable degree; or
- (3) The veteran's service-connected disability is severed; or
- (4) The veteran's application is invalid because of fraud or error; or
- (5) The veteran withdraws his or her claim, or otherwise indicates that no further assistance is desired.

### (Authority: 38 U.S.C. 3106)

(d) Transfer of terminated cases to discontinued status. Each instance in which a veteran's case is terminated for reasons described in paragraph (c)(4) or (5) of this section shall be placed in discontinued status.

### (Authority: 38 U.S.C. 3102)

CROSS-REFERENCE: See §§ 21.30 Claims, 21.31 Informal claims, and 21.32 Time limits.

[49 FR 40814, Oct. 18, 1984, as amended at 52 FR 2518, Jan. 23, 1987]

# § 21.184 "Evaluation and planning" status.

- (a) *Purpose*. The purpose of *evaluation* and *planning* status is to identify veterans for whom evaluation and planing services are needed to:
- (1) Accomplish an initial evaluation as provided in §21.50;
- (2) Develop an IWRP (Individualized Written Rehabilitation Plan), IEEP (Individualized Extended Evaluation Plan), IILP (Individualized Independent Living Plan) or IEAP (Individualized Employment Assistance Plan); or
  - (3) Reevaluate:
- (i) Findings made in prior initial evaluations, or
- (ii) Current or previous individualized rehabilitation plans.

- (b) Assignment to evaluation and planning status. A veteran's records will be assigned to evaluation and planning status for any of the purposes specified in paragraph (a) of this section.
- (c) Termination of evaluation and planning status. The assignment of the veteran's records to evaluation and planning status may be terminated under the following conditions:
- (1) Evaluation and planning completed. The services necessary to complete evaluation and planning have been provided. These services are:
- (i) Completion of an initial evaluation;
- (ii) Development of an IWRP (Individualized Written Rehabilitation Plan) or other individual rehabilitation plan in those cases in which eligibility and entitlement to services provided under Chapter 31 are established; or
- (iii) Completion of reevaluation of prior findings made in initial evaluation or modification of a rehabilitation plan.
- (2) Evaluation and planning not completed. The VR&C Division shall make every reasonable effort to enable the veteran to complete the evaluation and planning phase of the rehabilitation process. A determination that every reasonable effort by VA has been made, and that little likelihood exists that continued efforts will lead to completion of planning and evaluation, may be made under the following conditions:
- (i) The veteran writes VA and requests that his or her case be inactivated;
- (ii) The veteran fails to keep scheduled appointments following his or her initial appointment; or
- (iii) The veteran otherwise fails to cooperate with VA in the evaluation and planning process. If the veteran fails to cooperate, the provisions of §21.362 are applicable.

# (Authority: 38 U.S.C. 3106, 3107)

CROSS-REFERENCE: See §§ 21.50 through 21.58 Initial and extended evaluation, and §§ 21.80 through 21.98 Individualized written rehabilitation plan.3

## §21.186 "Ineligible" status.

(a) *Purpose*. The purpose of *ineligible* status is to identify the cases in which